

Orlen Deutschland AG achieves efficiency through IT outsourcing

Mineral oil group Orlen Deutschland AG chooses itelligence as its outsourcing service provider

Bielefeld, May 10, 2005 – itelligence AG is to take over and run SAP solutions for Orlen Deutschland AG, a German subsidiary of the Polish mineral oil group PKN ORLEN S.A. in the itelligence outsourcing center in Bautzen. With around 90 branches and affiliated companies, and approximately 14,300 employees, ORLEN is one of the largest Groups in central Europe. ORLEN Deutschland AG, a wholly-owned subsidiary headquartered in Elmshorn, is responsible for the German business activities of the Polish company PKN ORLEN S.A. Under the motto: "Good is not good enough for ORLEN," ORLEN currently operates 500 gas stations in North Germany and plans further expansion.

Following the merger between BP and Aral in March 2003, which generated major media interest, ORLEN acquired the "Northern package," comprising 494 gas stations under the Aral, BP, and Eggert Mineraloel brands.

The SAP applications and the communication applications used for data exchange in these about 500 gas stations were previously run from the computer center of an Austrian service provider. ORLEN has now chosen itelligence AG as its new service provider.

Moving the applications and transferring the data involves a changeover of systems from HP-UX to Linux. State-of-the-art hardware with 64-bit technology and a shadow database will be used to operate the highly accessible (99%) three-tier system landscape. itelligence AG will host the operation of the SAP R/3 landscape for 110 users 24 hours a day, 7 days a week. A further step will involve the release update to a new SAP platform.

Precision, security, and speed are also required by the connected network operator, which links around 500 gas stations to the SAP system. Sales, card transactions, and logistics information is retrieved from all ORLEN gas stations via satellite overnight, and the gas stations are brought up to date – fuel prices are constantly updated. Statements are produced automatically from the information transferred until 5:00 in the morning.

Press release – itelligence AG

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According to Lars Ebert, IT manager of ORLEN Deutschland AG, “ORLEN has one of the most modern logistics and settlement systems in the mineral oil industry. In itelligence AG, we have found an ideal technology partner for our sophisticated IT outsourcing.”

Picture service: Orlen gas station

Picture caption: Sales, card transactions, and logistics information is retrieved overnight from all ORLEN gas stations via satellite and the gas stations are updated.

About itelligence AG:

itelligence AG is a leading international full-service provider for SAP employing some 950 highly qualified employees in 15 countries and in 4 regions (America, Western Europe, Eastern Europe and Germany/Austria). As a mySAP Business, Service and Support Alliance as well as Global Partner Hosting and Global Services Partner, itelligence realizes complex projects in the SAP environment for over 1,200 customers worldwide. The company’s services range from SAP consulting and licensing to outsourcing and services to proprietary industry-specific SAP solutions. In 2004, itelligence AG generated total sales of EUR 131 million.